Mapping Transit Services Across MA

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The Problem Statement

We don’t have a single source that visually displays all transit services in MA.
We want to understand the complete picture of transit coverage across the Commonwealth.

What services exist?
Where do they serve?
Who do they serve?
We often came across new services in the data verification process, which brought us back to the research and data collection stage.

We also discovered discrepancies between data on provider websites and the data submitted to MassDOT. It became important to independently verify routes and stops with transit providers.
RTA fixed route services
ADA/Paratransit services
Seniors/Veteran services
Medical shuttles
Private Carriers
Transportation Management Association (TMAs)
University / Corporate shuttles
Using GIS Tools for Planning: Experience Builder
Next Steps

1. Continue to verify and build out transit provider data

2. Utilize tools like Experience Builder to better identify opportunities for collaboration and potential projects

3. Maintain the map for future use