



CIES Transportation Program

Brittany Raposa & Julie Marshall

South Middlesex Opportunity Council



SMOC'S Mission

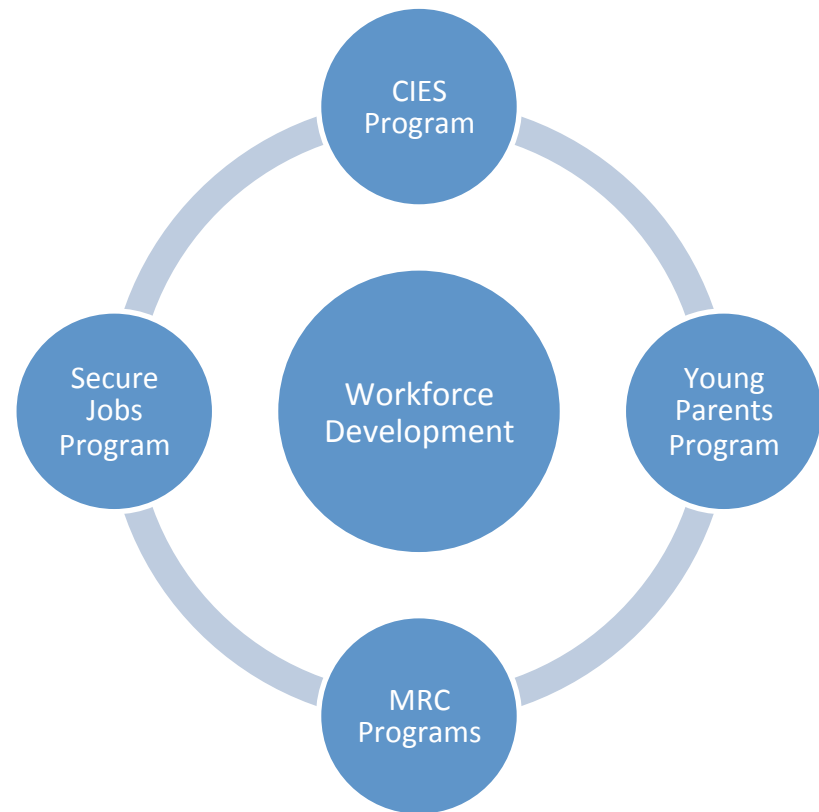
To improve the quality of life of low-income and disadvantaged individuals and families by advocating for their needs and rights; providing services; educating the community; building a community of support; participating in coalitions with other advocates and searching for new resources and partnerships.



EVERYBODY MATTERS

Workforce Development

- Establish a path towards Self-Sufficiency.
- Individualized approaches to attain and retain jobs that support a living wage.
- Identify career paths that lead our clients with the most barriers towards greater self-sufficiency.



Partnerships – DTA

- Established relationship in 2014
 - Secure Jobs Program & CIES Program
 - Serve the Framingham community
- **Transportation Program Contract**
 - All **funding** for the Transportation Program provided through contract w/ DTA
 - DTA determines client **eligibility**
 - only heads of household with an active TAFDC benefits case.
 - Transportation provided for up to 90 days after employment.

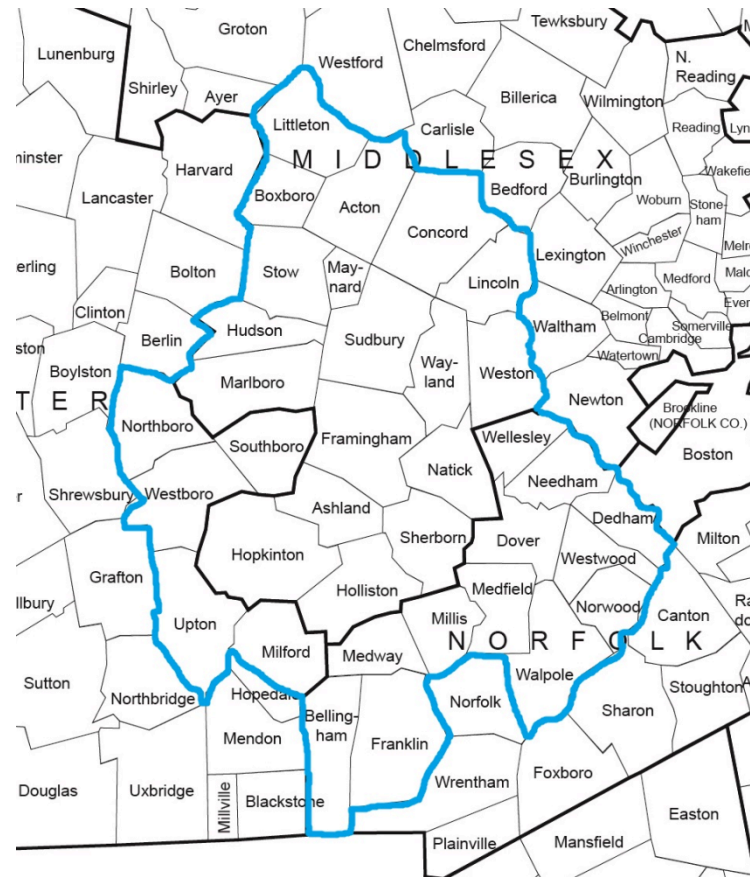


Partnerships – MWRTA

- **Shared vision** to meet the transportation needs of low-income and disabled individuals
- Started partnership with Secure Jobs Program
 - FY '14 - 15
 - CDL Licensing
 - Administrative training
 - Job Opportunities after training
- **Transportation Pilot**
 - MWRTA Bus use
 - Routine & preventative maintenance for program vehicles
 - CIES Transportation, Head Start, Housing, Property management vehicles

Middlesex County

- Most of the towns located within SMOC's area of service do not have robust public transportation.
- Lack of dependable transportation is one of the primary barriers which prevents our clients from accessing supportive services or maintaining employment.



(SMOC services catchment area)

Transportation Program

- The CIES Transportation Program provides rides to Employment or Education-related Activities, including:
 - Work!
 - Case Management Appointments
 - Job interviews
 - Job trainings
 - College classes
 - GED/Hi-Set classes
 - Job fairs
 - Workshops



Program Operation

- **Hours of Operation:**
 - Monday – Friday, 7:00am – 7:00pm
- Only persons eligible for the program as defined by the DTA can participate.
- Transportation provided for up to 90 days after employment.
- Transportation service for children to daycare will only be provided **on the way** to one of the approved activities.



Program Outcomes

- Integrating competitive employment and training opportunities for individuals who access services through the Career Center.
- Transportation Coordinator / Drivers
 - Part time (10 – 20 hours/week)
 - Provides flexible employment platform that can accommodate individuals with multiple barriers to employment.
 - CDL License Certification



Transportation Schedule FY 2019 Draft - Microsoft Excel

WEEK 9										
Date	Trip	Driver	Pick Up Address	Name	# Of Passengers	Pick Up Time	Drop Off Address	Client Phone #	Vehicle	Purpose
4.1.2019	J1	Joe	Home Address	Client A	3	8:15	Daycare Address		Van	Work
Monday	J2	Joe	Daycare Address	Client A	1	8:30	Work Address		Van	Work
	J3	Joe	Home Address	Client B	2	9:00	Daycare Address		Van	Work
	J4	Joe	Daycare Address	Client B	1	9:30	Work Address		Van	Work
	J5	Joe	Home Address	Client C	2	10:15	SMOC		Van	Job Fair
	J6	Joe	Home Address	Client D	3	10:45	SMOC		Van	Job Fair
	J7	Joe	Home Address	Client D	1	11:30	SMOC		Van	Workshop
	T1	Tom	Work Address	Client A	1	1:00	Daycare Address		Van	Work
	T2	Tom	Daycare Address	Client A	3	1:15	Home Address		Van	Work
	T3	Tom	Work Address	Client E	1	3:00	Home Address		Van	Training
	R1	Ray	Work Address	Client F	1	5:30	Daycare Address		Van	Work
	R2	Ray	Daycare Address	Client F	2	6:00	Home Address		Van	Work
	R3	Ray	Work Address	Client B	1		Home Address		Van	Work
	R4	Ray	Work Address	Client C	1		Home Address		Van	Work

Daily Transportation Schedule

Data Tracking

DTA

- Client Requests / Eligibility
- Client Outcomes
 - Gained employment
 - Maintained employment
 - Program Participation (CIES, Secure Jobs, YPP)
 - Skills Training
 - Saved money to purchase own vehicle

MWRTA

- Monthly Report sent to MWRTA
 - Ridership Numbers
 - Vehicle Mileage
 - Vehicle Hours
 - Fuel Usage
 - Vehicle Maintenance

Questions?