



Mobility Management: Meet Your New England Neighbors

Judy Shanley, Ph.D., Moderator
Easterseals, National Center for Mobility Management





Our Presenters

- Joelle Kanter, Planner, Human Service Transportation, Rhode Island Public Transit Authority
- Zoe Miller, Senior Project Manager & Public Health Specialist, Greater Portland Council on Governments
- Fred Roberge, Vice President of Transportation, Easter Seals NH, ME, and VT



Today's Agenda

- Characteristics of State mobility management networks
- Presenter Overview of State Practices
- Dialogue and Discussion
- Closing remarks

Mobility Management can Support Connections

- Mobility management is an approach to **designing and delivering** transportation service
- Starts and ends with the **customer**
- Establishes a community vision in which the **entire transportation network works** together
- Deliver the transportation options that **best meet the community's needs**



Characteristics of Mobility Management Networks

NCMM Mobility Management: *State of the States Report*

- Reached out to 49 state-level professionals
- Thirty states responded – 21 completed survey

https://nationalcenterformobilitymanagement.org/wp-content/uploads/2018/10/State-of-the-States-Report-2018_Final.pdf

Table 3. Frequency of Statewide Networks

	Count	Percent
Has Statewide Network	14	67%
No Statewide Network	6	29%
I Don't Know	1	5%

What Statewide Networks Look Like

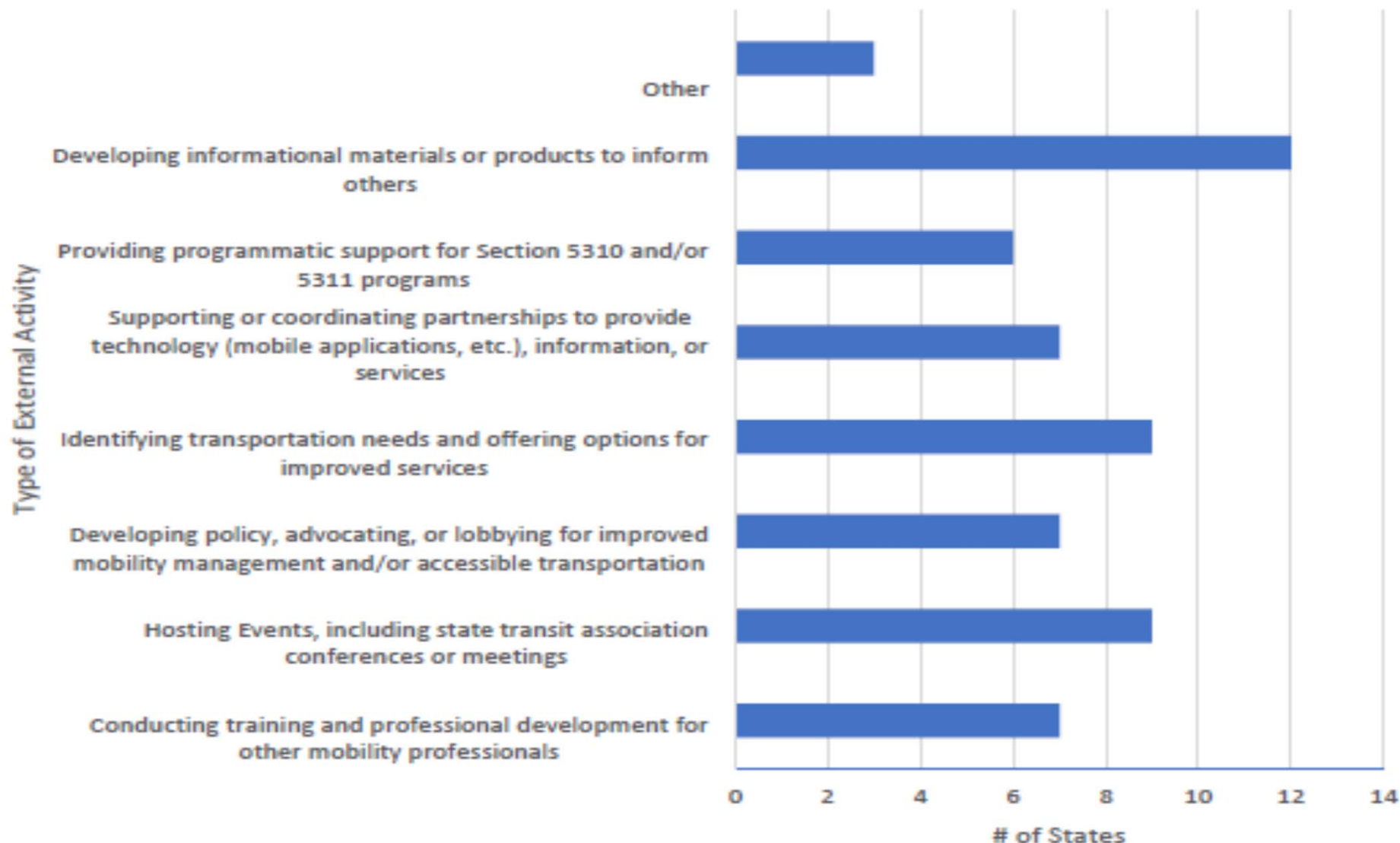
- Geographic scale
- Lead agency – DOTs
 - 8 indicated they were aligned with state coordination efforts
- Establishing agency – mostly DOTs
- Funding sources
 - Mix – state funding & member organizations
- Sixty-seven percent of networks > 10 members
- 5 out of 14 had performance measurement plans for mobility managers; Only one had a performance measurement plan for network.

Potential Coordination & Mobility Management Outcomes

- Implement Policy Guidance changes for constituents
- Develop Guidance Documents
- Establish Cost Sharing for transportation services
- Develop vehicle sharing programs
- Conceptualize and launch cooperative programs across agencies
- Share staff across agencies
- Include a focus on mobility and transportation in priorities and grants
- Hold ongoing meetings and cooperative planning across agencies
- Develop performance measures related to the coordination that apply to partner agencies
- Create informational materials and agency resources
- Host joint events, conferences, webinars
- Invite personnel from partner agencies to serve on review panels or in advisory capacities



Figure 5: Does the Mobility Management network conduct any of the following external activities in its ongoing work? (Select all that apply.)



Source: Question 18, Mobility Management State of the States Survey

Of those communities being served by mobility managers, we can systematically prove that the community has a greater acceptance of public transit, and stronger knowledge of services available.

Nevada DOT



Massachusetts Resources

Get mobility management tools from **MassMobility**

www.mass.gov/orgs/massmobility

- Monthly newsletter
- Grants & funding opportunities
- Coordination tools
- Regional Coordinating Councils
- And more!



Find transportation services with **Ride Match**

www.massridematch.org



Tap into Resources



[National Center for Mobility Management](http://www.NC4MM.org)
www.NC4MM.org



Washington, DC
www.nadtc.org
866.983.3222

[National Aging and Disability Transportation Center](http://www.nadtc.org)
www.nadtc.org



[Rural Transit Assistance Program](http://www.nationalrtap.org)
www.nationalrtap.org



[ACL Inclusive Transportation Partnerships](http://www.transitplanning4all.org)
www.transitplanning4all.org



[Shared-use Mobility Center](http://www.sharedusemobilitycenter.org)
www.sharedusemobilitycenter.org

And Now...Meet your Neighbors..

